

#### Veterans' Program

Department of Community and Human Services Walthew Building, Third Floor 123 Third Avenue South Seattle, WA 98104

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King County Veterans' Program Advisory Board
Meeting Summary
October 19, 2010
10:30 am – Noon
Renton WorkSource

#### Call to Order

King County Advisory Board, Rick Woodruff called the meeting to order at 10:40 am

#### **Roll Call**

**Board Members Present:** Rick Woodruff, Lyle Stevenson, Doug Hoople, David Waggoner, Stan Gunno, Tom Leonard, Ray Tomlinson, Carroll Fisher, Eddie Jensen, Harry Brown, Art Dammkoehler.

## **Board Members Excused/Absent:**

Bill Metcalf, Debra Wood, Bill Wood, Eugene J. Vojir, Roger Welles

## **County Staff Present:**

Fred Steele DCHS – King County Veterans Program Rita Sanchez DCHS – King County Veterans Program Bill Goldsmith DCHS – King County DCHS

## **Guest Present:**

Kia Mountjoy-Pepka

# **Review of Meeting Summary**

June 2010 ACTION: No Minutes were approved

## **Committee Reports**

Appeals: No Appeals

Budget & Finance: Budget committee did not meet.

<u>Programs</u>: Program Committee did not meet in October 2010. Rick Woodruff confirmed a meeting before the November Board meeting and will have something to report at that time. The Committee has the notification/ or visitation systems for older veterans who are shut in or partially shut in and unable to get out to get help with services. Rick would like the King County Advisory Board Members to provide written ideas, suggestions and proposals for future committee consideration.

<u>Monthly Reports:</u> Fred Steele - discussed the financial services for the Veterans Program and provided background information regarding services for the King County Veterans



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Program and the comparisons between the different service locations, which include Seattle, Renton, and all the Satellite Services. Fred discussed how the bulk of services are attributable to the Seattle office but highlighted the significant increase in Renton and Satellite site statistics. A question was raised regarding the King County Veterans' Telephone Resource Program and the telephone number was confirmed as 1-877-904-VETS (8387). Frank Dickinson, WDVA Program Manager for the King County Telephone Resource Call Center will provide an overview presentation of the program at the November meeting.

Fred Steele – emphasized that more than one-third of all clients served in the first nine months of 2010 were new clients to the program and had never received services from the program before. Total office visits increase about 3% in 2010 over the same period of 2009. Fred also highlighted the increase in the younger veterans receiving services and that these veterans are more quickly depleting their own personal resources than Vietnam era veterans. The number of female veterans increased16% in the first nine months of 2010 over the same period in 2009. The dollar amount of vouchers has decreased 3.4% for the same period.

Bill Goldsmith – discussed the VIBE (Veteran Information Base-Electronic). VIBE was not purchase but created by IT department of the county, Bill Goldsmith and KCVP Veterans Program Staff. The purpose of VIBE is to focus on the KCVP Goals by Domain – Housing, Income, Employment Stability Support System, Physical Health, Mental Health, Substance Abuse, Legal Services, Access to Services, Life skills. The measurement of success for program clients is based upon the achievement of at least one priority goal that is selected from the eight domains.

Bill Goldsmith – discussed the intent of the King County Veterans and Human Service Levy and how the VIBE provides clear demonstration of the impact and benefits of the Levy, while providing understanding of its goals and achievements. The Service Improvement Plan identified those goals as "Expanding the Geographic Range of Veterans' Program Services" and "Improving Services to Veterans." There has been a significant increase in attention toward Veterans' needs and King County's capability to serve veterans throughout the community.

<u>Levy:</u> Doug Hoople – reported on a meeting he participated in on Strategy 2 for capital projects for housing with all but one had veterans included. One RFP for underserved populations was reported as open.

Speaking engagements: No speaking engagements reports

<u>Publicity:</u> Post an ad or announcement in the Newspaper for upcoming elections or meetings.

Legislative: No legislative and finance reports

## **Old Business**

Website updates:



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**Updated Minutes** 

How to access the program, Applications

How to become a member (By-laws, RCW)

Contact information

## **New Business**

Auburn Parade -November 6, 2010 starts at 11:00 am

The Vietnam "Traveling Wall" will be at the Parade site

Veterans Conference at the SeaTac Red Lion is October 28-29 and is open to the Board

## **Next Meeting**

November 16, 2010 Renton WorkSource KCVP

## **Good of the Order**

Flu Shots at the VA

## Adjourn

Meeting adjourned at 12:00 p.m.

